

How to Make Better Decisions and Create Better Solutions

At work, you are bogged down with problems and complaints from users and customers. Outside work, you are bombarded with information on what life-style to follow, what items to buy, even what food to eat.

How do you know what to believe? How do you separate the truths from the myths, facts from the opinions? How do you solve a problem when you don't have all the information?



The answer lies in Critical Thinking.

With Critical Thinking, you will be able to clearly reason through an issue or problem, analyse the arguments, and arrive at a conclusion. You will make better decisions when you are able to distinguish facts from opinions, understand your personal bias, and aware of marketing pressures.

American Management Association in their “Critical Skills Survey” listed critical thinking as one of the four main critical skills you must have if you want to succeed as a manager in the 21st Century.

At the workshop, you will learn the Critical Thinking Process and get hands-on practice identifying issues, analysing arguments, making decisions and solving problems.

How you will benefit

By the end of the workshop, you will be able to:

- Discover your critical thinking style
- Evaluate ideas objectively
- Make better decisions faster
- Create better solutions more effectively

What you will learn

What you will learn in this workshop:

- Understand the Critical Thinking process
- Discover your critical thinking style including your strengths and weaknesses
- Identify issues and assumptions
- Analyse arguments, causes and claims
- Draw better conclusions
- Improve your critical thinking skills including Active Listening and Socratic Questioning
- How to use critical thinking in decision making and problem solving

Who should attend

Managers, executives and business professionals who want to improve their critical thinking skills so that they can make better decisions and solve problems more effectively.

AWS workshops

AWS workshops will help you become more productive at work. You will learn proven techniques that will help you solve problems faster, be more creative, and think more effectively.

Some of our clients

AIA Insurance, Central Provident Fund Board, DBS Bank (Singapore), Glaxo Smith Kline, Housing and Development Board, Inland Revenue Authority of Singapore, Keppel Land, Keppel Shipyard, Land Transport Authority, Micron Semiconductors, National University of Singapore, Prudential, RHB Bank, Singapore Airlines, Singapore Technologies, ST Aerospace and Temasek International.

What participants say about the workshop

"Excellent workshop. Trainer has good rapport with participants." *H.R. Manager, AG's Office*

"Good workshop." *Lecturer, Nanyang Polytechnic*

"Workshop is informative and systematic." *Manager, Singapore Discovery Centre*

"Notes are clear and systematic, slides are excellent, examples and exercises covered are real-life situations that one can relate to. This course delivers." *Manager, Auditor-General's Office*

About the Trainer

Wong Peng Wai is a management consultant and corporate trainer. An affable and engaging trainer, Peng Wai has conducted hundreds of workshops on creative thinking, critical thinking and systems thinking in Singapore, Kuala Lumpur and Jakarta.

Before starting his training company, Peng Wai was head of investment banking technology at Citibank N.A. and consulting manager at Union Bank of Switzerland.

With a M.B.A. and a B.Eng., Peng Wai is a certified trainer in critical thinking, a presentation skills coach and a member of the Association for Talent Development.

For more information, contact AWS Pte Ltd • www.aws.com.sg • Email: info@aws.com.sg

Workshop Registration Form

Critical Thinking: How to Make Better Decisions and Create Better Solutions

Date: _____ Time: 9:00AM to 5:00PM

Venue: _____

Fee: _____

Name: _____

Company: _____

Address: _____

Email: _____ Tel: _____

To register for the workshop, please fill in the Registration Form and mail it to us at info@aws.com.sg.

AWS PTE LTD/AWS TRAINING reserves the right to cancel a workshop due to insufficient enrolment or unforeseen circumstance.